

Appendix 1

Summary of Kepler Questionnaire Responses (n = 454)

This presents the basic response percentages for the questions asked in the survey. These percentages are presented in the format of the original questionnaire, although some lists of responses are attached where their format is incompatible with this approach. Where appropriate, some distinction is also made between the responses of those who used huts and/or campsites on their trips.

1. Can you give us a brief description of yourself?

● GENDER 60% Male 40% Female ● NATIONALITY NZ 25% Other 75% (see attached, a)

● IF a New Zealander, are you - 3% NZ Maori 93% NZ European 4% NZ Other

● AGE Under 20 20-29 30-39 40-49 50-59 60 and over
3% 56% 23% 11% 4% 4%

● Group size? 2.9(mean) people in group ● Have you done this trip before? 6% Yes 94% No

● How many nights is your trip here? _ nights - (in huts on _ nights, in campsites on _) (see attached, b)

● How many overnight trips like this have you done before?

0	1-5	6-10	11-20	21-50	51-100	100+
12%	45%	16%	8%	9%	5%	4%

2. Overall, did you feel crowded on this trip?

Not at all Crowded		Slightly Crowded			Moderately Crowded		Extremely Crowded	
1	2	3	4	5	6	7	8	9
22%	15%	16%	9%	8%	15%	7%	6%	3%

3. Were some places on this trip more crowded than others? 60% YES 40% NO

● If YES, where? 98% In huts - (where?) (see attached, c)
(n=274)

2% At campsites - (where?) (see attached, c)

10% On the track - (where?) (see attached, c)

2% Other places - (where?) (see attached, c)

● Overall, I expected there would be (more 32% / the same 45% / less 24%) people on this trip.

4. Was your trip better or worse than you expected it would be?

1	2	3	4	5
Very much better than I expected	A little better than I expected	It was just like I expected	A little worse than I expected	Very much worse than I expected
29%	40%	25%	6%	0%

6. Overall, how satisfied were you with trip experiences here?

1	2	3	4	5
Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
58%	36%	5%	1%	0%

7. We also want to know how satisfied you are with the facilities and services provided for visitors here. Please circle a number to show us what you thought of these.

FACILITY/SERVICE SATISFACTIONS		Very satisfied	Satisfied	Neutral	Dis-satisfied	Very dis-satisfied
TRACKS	Total sample (n = 454)					
	- smooth/easy track surfaces	56	33	9	1	1
	- gentle slopes/not steep	33	41	22	3	1
	- drainage of water off track	59	29	10	1	0
	- boardwalks over wet/fragile areas	66	26	6	1	0
	- steps on the track	53	28	13	4	2
	- signposts for distances/times	43	31	18	6	2
	- marking of track route	60	33	7	0	0
	- bridges over rivers	68	26	5	0	1
HUTS	Hut users (n = 413)					
	- number of bunks in huts	34	34	19	11	2
	- spaces to relax	25	37	20	14	3
	- cooking space and facilities	45	41	11	3	0
	- washing-up space and facilities	35	40	20	5	1
	- drying space and facilities	19	32	32	16	1
	- water supply	56	38	5	1	0
	- toilets	47	39	10	4	0
	- lighting facilities	29	39	22	9	1
	- heating facilities	30	38	27	4	1
CAMPSITES	Campsite users (n = 25)					
	- toilets	25	27	42	4	1
	- water supply	31	22	44	1	1
	- rain shelters at campsites	27	24	45	1	1
	- cooking facilities	27	19	48	2	2
	- washing facilities	21	23	48	5	2
INFORMATION	Total sample (n = 454)					
	- maps/brochures in the huts	46	42	11	1	0
	- signs beside the track	41	40	17	2	0
	- advice from Wardens	54	37	8	1	0
	- material from visitor centres	41	42	15	2	0
	- advice from visitor centres	36	36	21	6	1
	- quality of maps/brochures	38	43	13	4	1

Continue to next file: Sfc070h.pdf